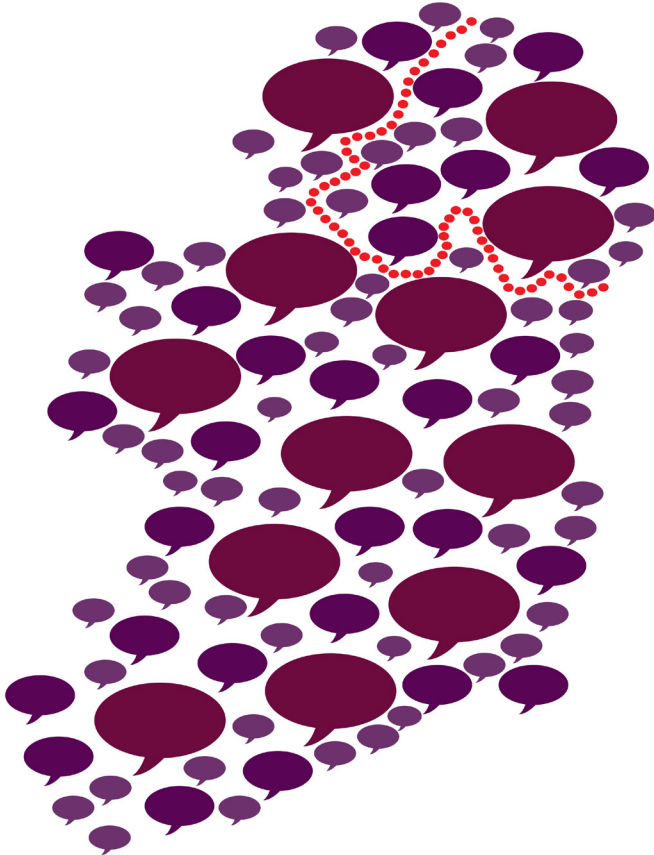


## *let's talk about survey*

*let's talk about...* an experience of someone with a serious or progressive medical condition that is unlikely to be cured. Talk about yourself, someone you know or someone you knew.



Help improve policy and services for people by sharing experiences in this survey



[www.letstalk-about.org](http://www.letstalk-about.org)

## Tells us about an experience

Many people live with a serious or progressive medical condition from which they are unlikely to be cured and which may limit or shorten their life. This could be an advanced respiratory disease, cancer, chronic kidney disease, heart failure, a disease such as dementia, or another illness which may not be cured.

The care the person receives should help them to live with their illness and have as good a quality of life as possible.

Are you living with a **serious or progressive medical condition** from which you are unlikely to be cured? Or you may know or be caring for someone with such a condition. Perhaps you knew someone with such a condition in the past two years.

If so, we want to hear from you about a good or a bad experience of health or social care.

Write about as many experiences as you wish, but please use a new survey for each experience.

## The care

People with serious or progressive medical conditions need help with managing their pain and other symptoms. They may also need support for their practical, social, emotional and spiritual needs. They may need this kind of care for weeks, months and years, up to the end of life.

This type of care is often called palliative care and people can receive this at any stage following diagnosis.

## The *let's talk about* survey

Please take part in this survey and share an experience, it will take about 15-20 minutes to complete. It does not require your name, the information you provide will be anonymous and not traceable back to you. The survey can be completed from February to the end of May either online at [www.letstalk-about.org](http://www.letstalk-about.org) or on a paper copy with a Freepost envelope supplied with this leaflet.

A final report based on the survey results will be available on All Ireland Institute of Hospice and Palliative Care website: [www.aiihpc.org](http://www.aiihpc.org). If you have any queries about completing the survey, please contact us at: [info@aiihpc.org](mailto:info@aiihpc.org) or telephone: +353 1 491 2948

## The experience

Please note that the questions in this survey are about any aspect of an experience of someone who received health or social care and support.

If this experience happened to you, please answer from your perspective.

If this experience happened to someone you know or cared for, or someone you knew or cared for within the past two years, please answer on their behalf as best you can.



*let's talk about* Survey

# *let's talk about survey*

## Improving the quality of experience

The role of All Ireland Institute of Hospice and Palliative Care (AIIHPC) is to improve the experience of care. The ***let's talk about*** survey will tell us what matters to people with a serious or long-term progressive condition that is unlikely to be cured. If you have a question about the survey, please contact us at +353 1 491 2948 or email us at [info@aiahpc.org](mailto:info@aiahpc.org).



# AIIHPC

All Ireland Institute of  
Hospice and Palliative Care

Please return this survey in the FREEPOST envelope supplied. If you need more copies please email or phone us at the contact details above and provide your name and address (these details will be used for mailing purposes only).

**Produced by AIIHPC**

Second Floor, Education & Research Centre, Our Lady's  
Hospice, Harold's Cross, Dublin 6w, Ireland

  
**Plain  
English**  
Approved by NALA